

Office of Montana Secretary of State Linda McCulloch

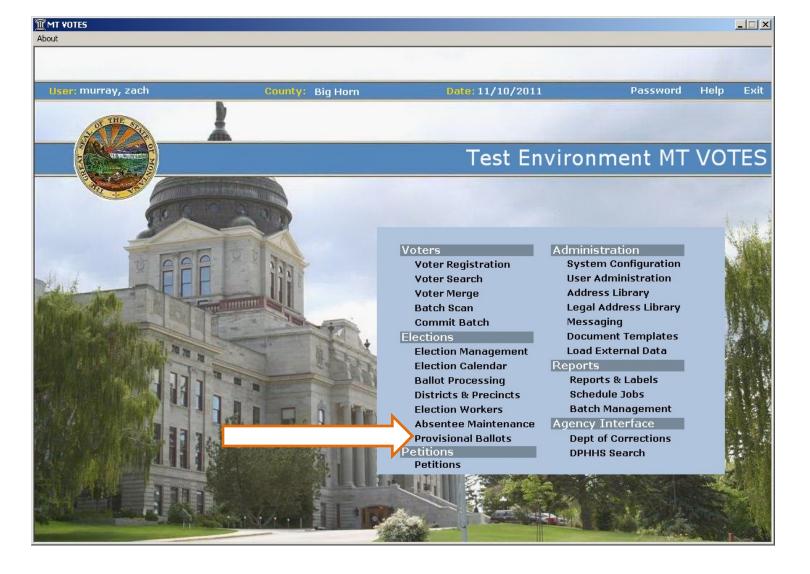


Provisional Ballot Processing

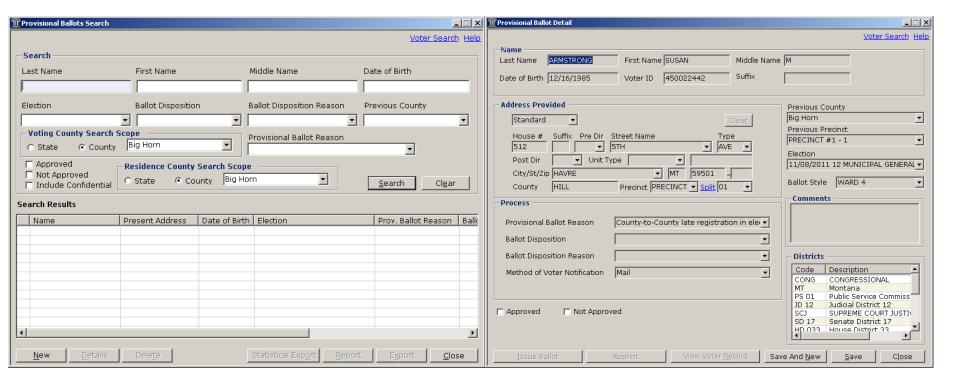
Provisional Ballot Processing

This training will walk the user through:

- Provisional Ballot Search And Detail Screens
- Provisional Ballot Reports And Exports
- Link To Voter
- Processing Provisional Ballots Issued At Polls
- Processing Provisional Ballots Issued During Late Registration. (Precinct-To-Precinct & County-To-County)
- Search on Previous County
- Finding Previous Precinct
- Printing Provisional Ballot Labels
- Resolving Provisional Ballots
- Provisional Ballot Module Privileges

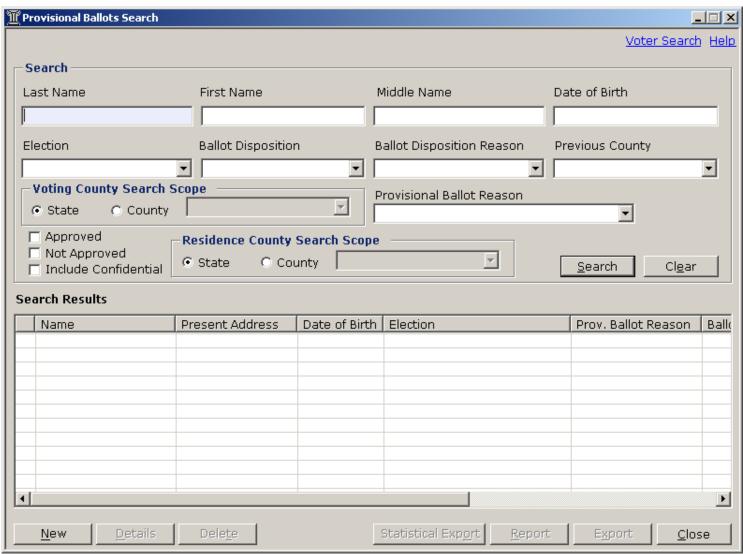


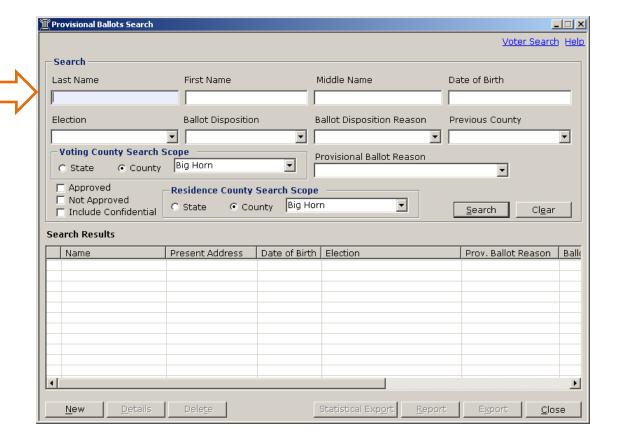
Click on the <u>Provisional Ballots</u> link under the Elections header to begin.



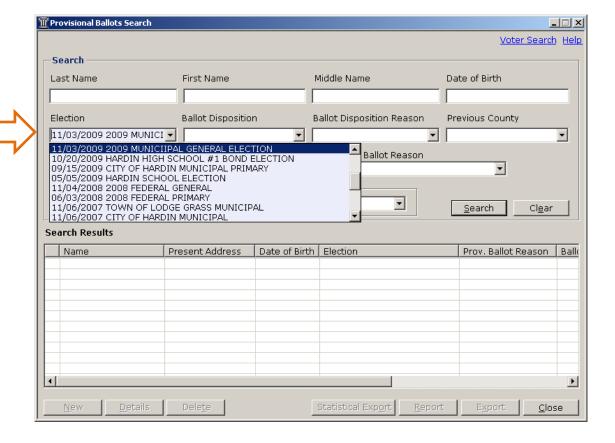
There are two main screens within the Provisional Module: Provisional Ballot Search Provisional Ballot Detail

Provisional Ballot Search screen.

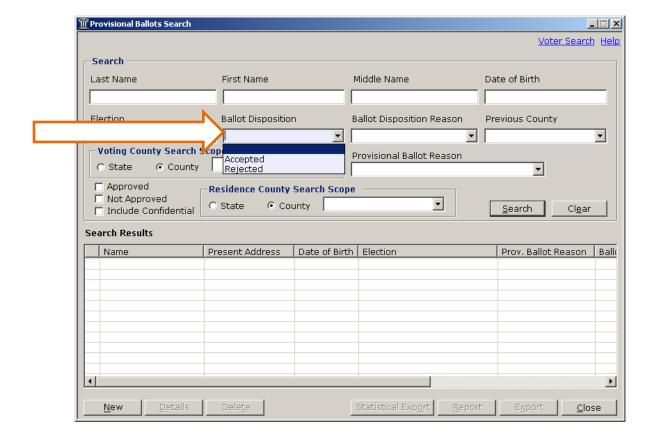




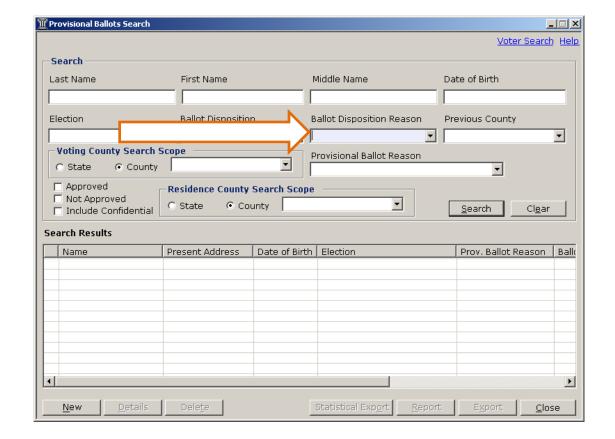
The Name Search in this screen has the same functionality as in Voter Search.



The <u>Election</u> drop down will display active, past, present, and future elections.

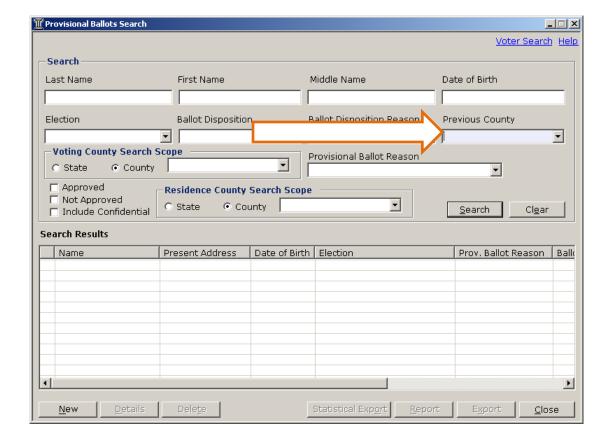


There are two options in the Ballot Disposition field: Accepted or Rejected

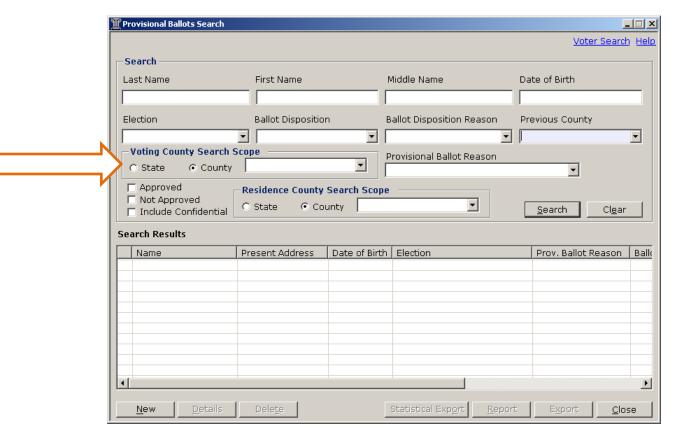


The list of available <u>Ballot Disposition Reasons</u> is on the next slide. The ballot disposition reasons are the same as on the Provisional Ballot Envelope.

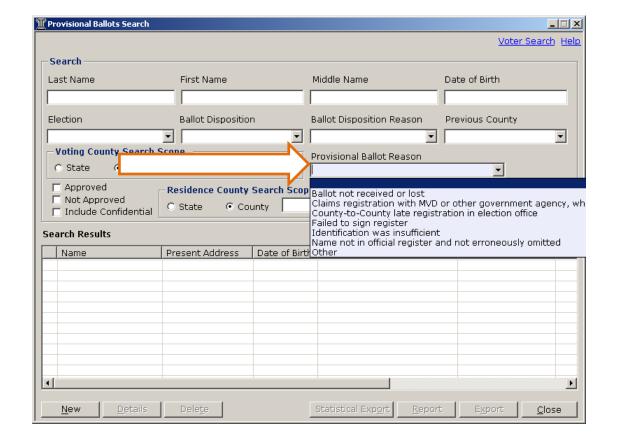
Accepted Reasons:	Rejected Reasons:
Name omitted from register	Not registered in state
Identification was resolved	Registered but wrong county
MVD or government agency error	Registered but wrong precinct
Absentee ballot not received	Insufficient ID
Challenge resolved	Provisional ballot envelope not complete
Elector did not vote in previous jurisdiction	No signature
Other	Non-matching signature
	Ballot already voted
	Fraud
	MVD or other government agency has no record of registration
	Challenge unresolved
	Ballot missing from envelope
	Elector failed to Sign Register
	Provisional registration not resolved
	Other



The <u>Previous County</u> field allows you to specify the county from which the voter moved.



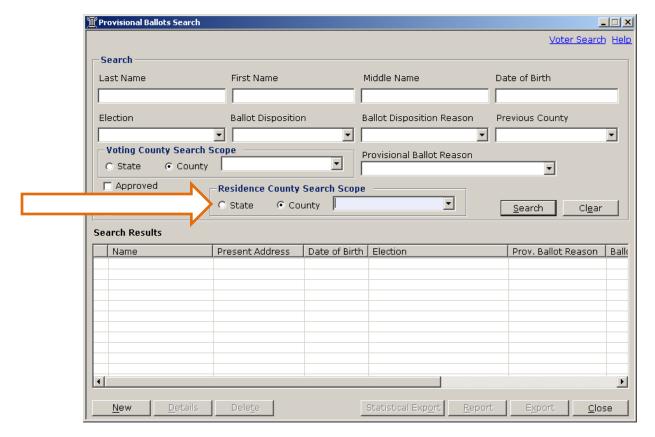
The <u>Voting County Search Scope</u> allows you to specify the County that issued the provisional ballot.



The list of available Provisional Ballot Reasons is on the next slide. The provisional ballot reasons are the same as on the Provisional Ballot Envelope.

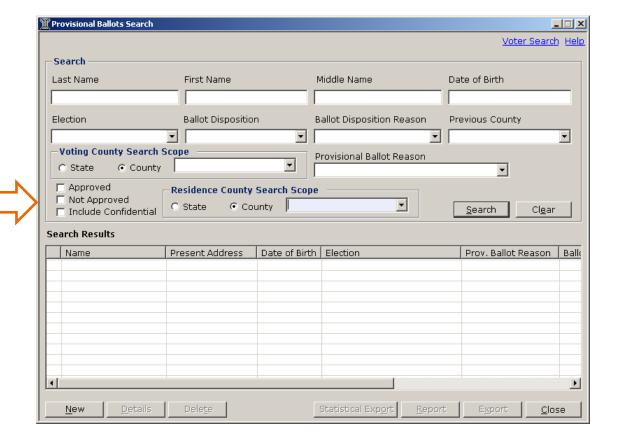
Provisional Ballot Reason Ballot not received or lost Claims registration with MVD or other government agency, which could not be confirmed County-County late registration in election office Failed to sign register Identification was insufficient Name not in official register and not erroneously omitted Other Precinct-to-Precinct late registration in election office Register indicates provisionally registered, which was not resolved Right to vote was challenged on the following grounds Challenge unresolved Ballot missing from envelope Elector failed to Sign Register Provisional registration not resolved

Other

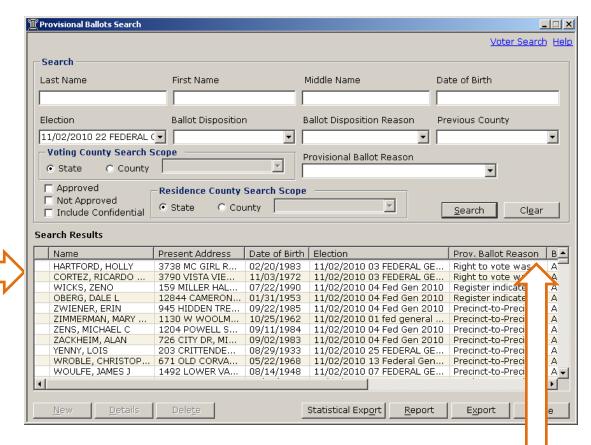


The Residence County Search Scope allows you to specify the current county of residence.

- In the majority of scenarios this will be the same as the voting county.
- If a voter has a duplicate record the search will display the link to the voters record.

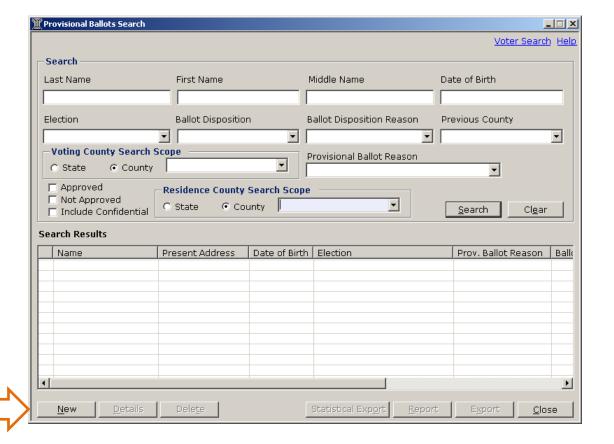


Additional search criteria includes the ability to specify <u>Approved</u> or <u>Not Approved</u>, and the option to <u>Include Confidential</u> voters.

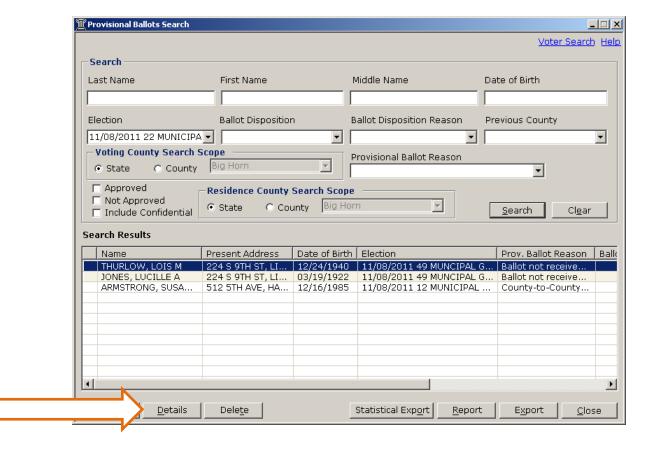


The resulting records that match your search criteria will display in the Search Results field.

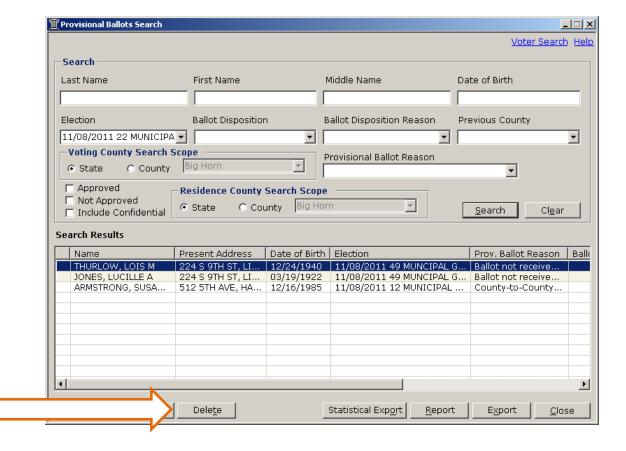
Click any column to sort the results by that data-type.



Clicking the <u>New</u> button will allow you to create a new provisional ballot entry.

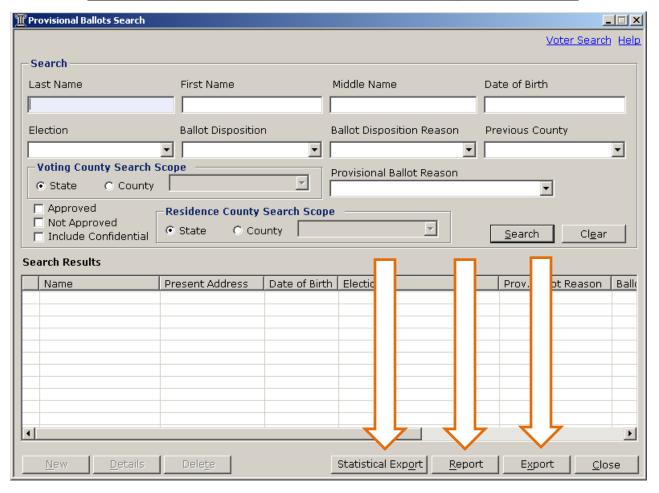


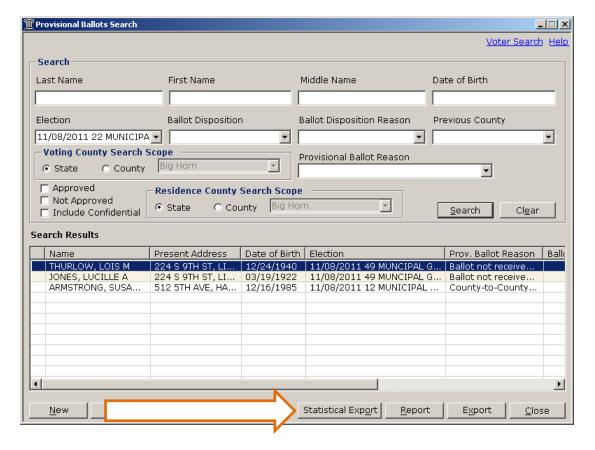
Selecting a record and clicking the <u>Details</u> button will take you to the <u>Provisional Ballot Details</u> screen for that provisional ballot.



Selecting a record and clicking the <u>Delete</u> button will permanently remove the selected provisional ballot.

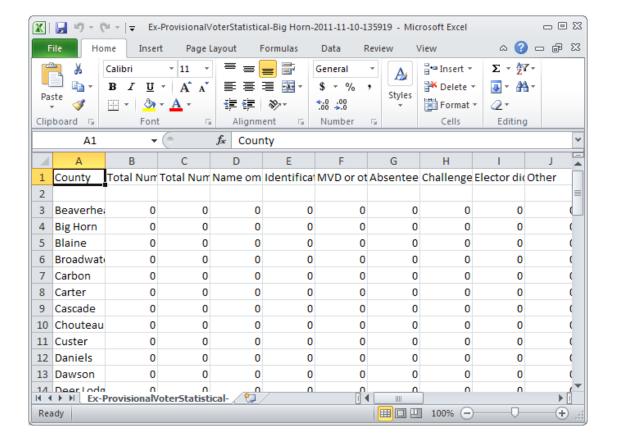
Provisional Ballot Reports and Exports



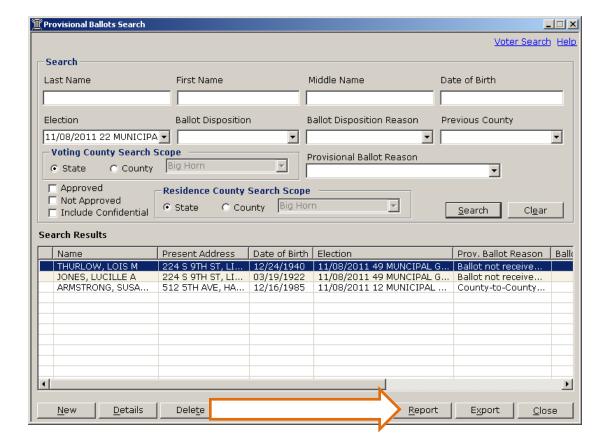


Clicking the <u>Statistical Export</u> button will generate and send a <u>Provisional Voter Statistics</u> report to the Scheduled Jobs Module.

This report is primarily used by the Secretary of State's office and counties will rarely use this option.



Above is an example of the export. When ran at the county level it will only list your own counties' statistics.



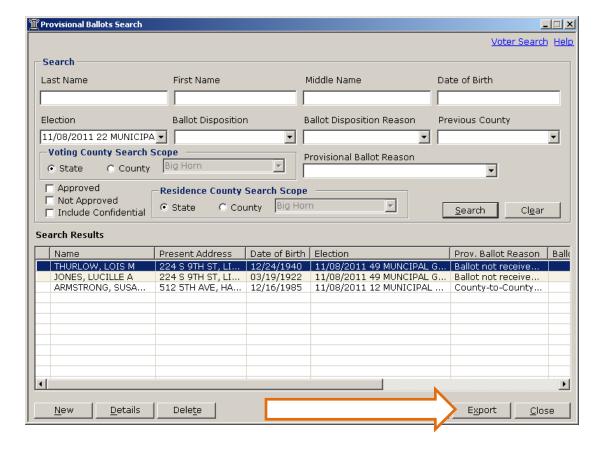
Clicking the Report button will generate the Provisional Ballots Canvass Report.

County: Yellowstone User Name: mcurtin		Provisional Ballots Canvass Report				Date: 01/07/2010		
Display all selected parameters from search screen here								
Residence County Voting County	Voter Name DOB	Prov. Ballot Reason	Ballot Disposition	Ballot Disp. Reason	Previous County	Previous Precinct	Seq. Num	
Precinct 1								
Lake	John Smith	Name not in official register and not erroneously omitted	Accepted	Name omitted from register in error	Blaine	Precinct1	5	
Yellowstone	12/30/1975							
Precinct 2								
Lake	Smith	Name not in official register and not erroneously omitted	Accepted	Name omitted from register in error	Yellowstone	Precinct 3	6	
Lake	12/30/1975							

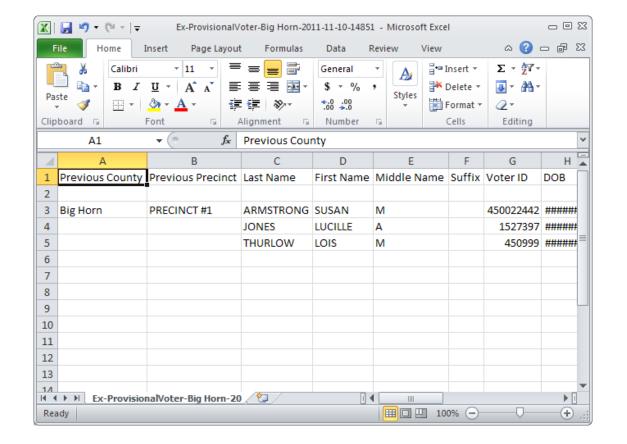
This report will display all selected parameters from the search screen.

Page: 1

Montana VOTES

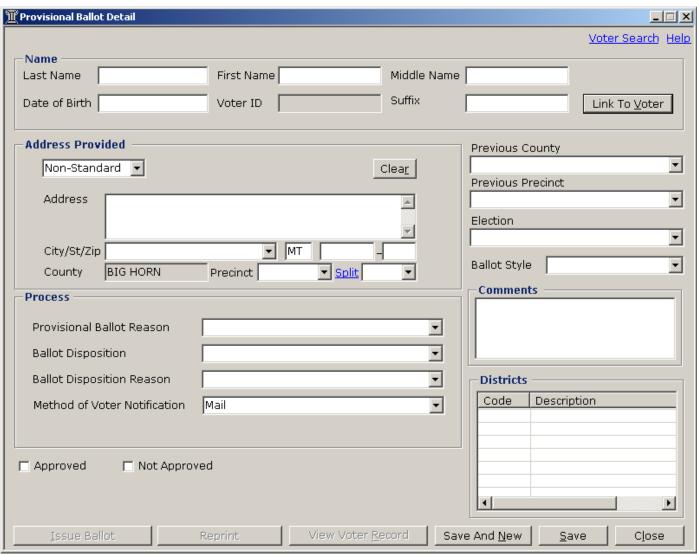


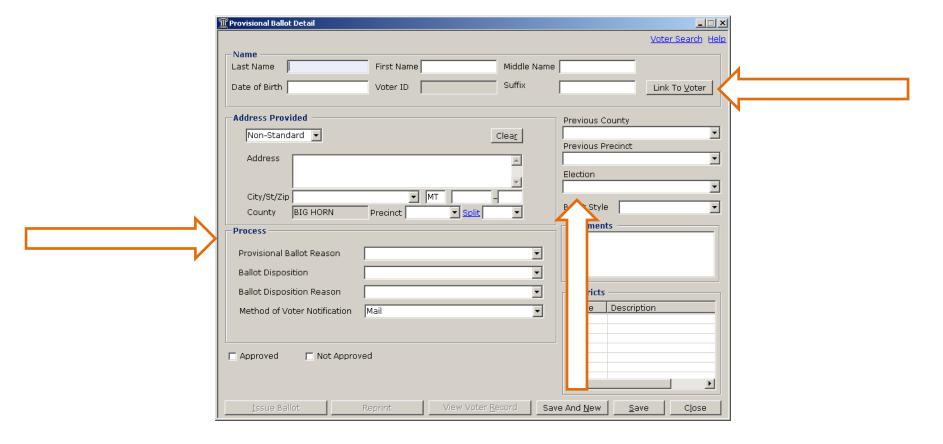
Clicking the <u>Export</u> button will generate the previous report as an excel spreadsheet and send it to the <u>Scheduled Jobs</u> module for exporting.



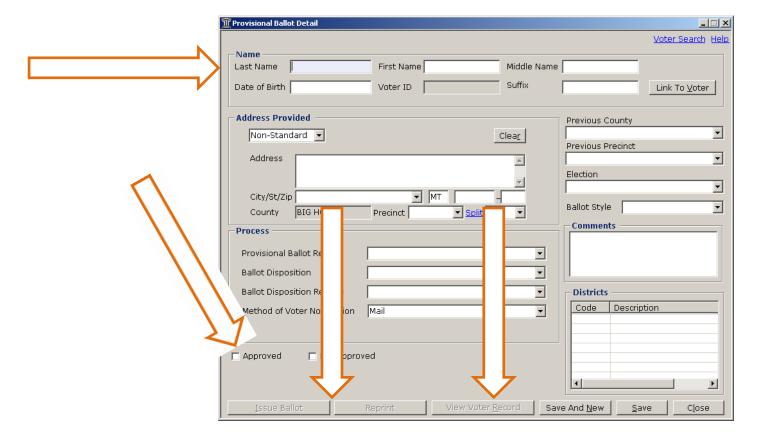
Above is an example of the export, which will contain the same information as the <u>Provisional Ballot Canvas Report</u>.

Provisional Ballot Detail screen.





The Provisional Ballot Detail screen will allow you to Link an entry to a voter, enter previous county information, and process Provisional Ballots.

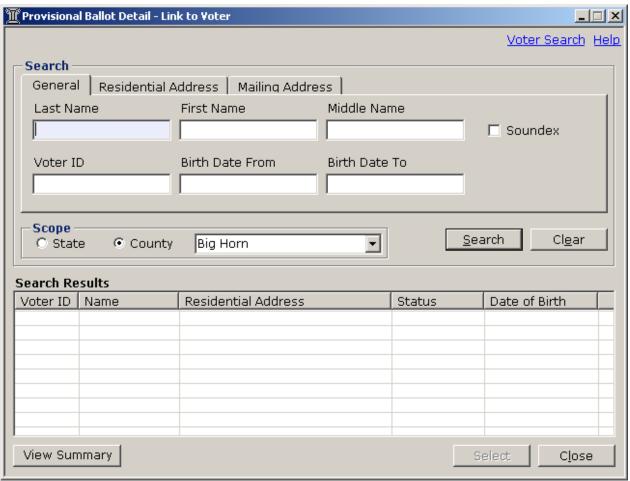


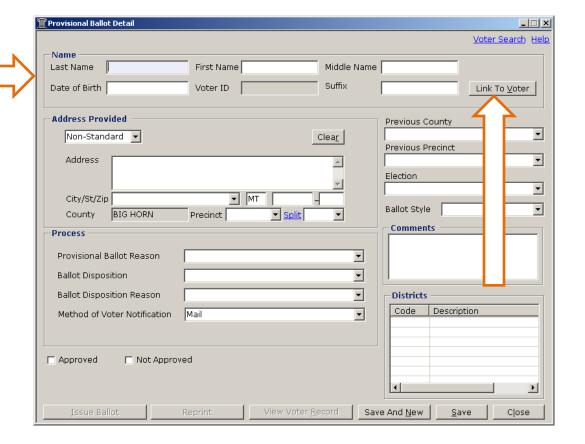
From this screen you can enter a new provisional ballot or update an existing entry.

You also have the option to issue ballots, reprint issued ballots, and view the voter record.

Also, this is where you will approve/not approve a county to county move.

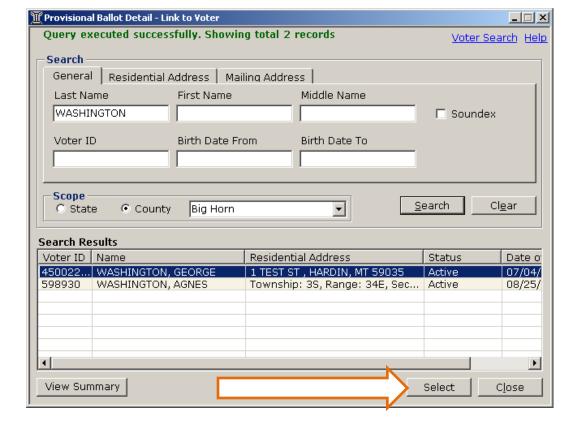
<u>Link to Voter</u>on <u>Provisional Ballot Detail</u> screen.



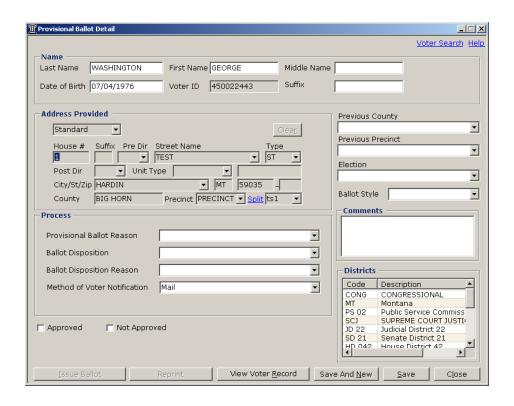


Enter the Voter's name.

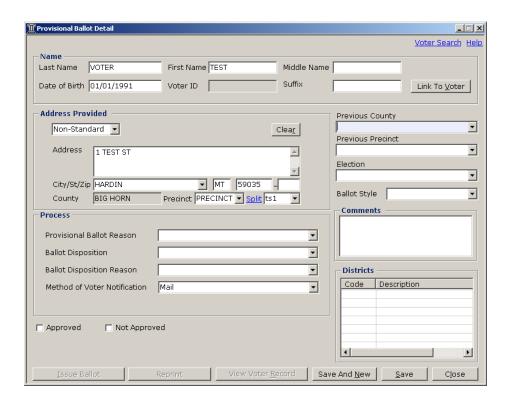
Clicking the <u>Link To Voter button</u> will cause the system to attempt to find a matching registered voter record.



If multiple potential matches are found the search results will display to allow you to select the appropriate voter.

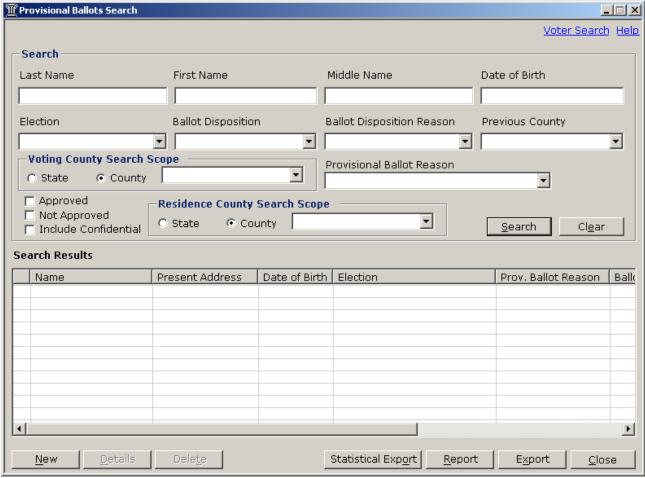


If an exact match is found the voter's information will automatically populate.

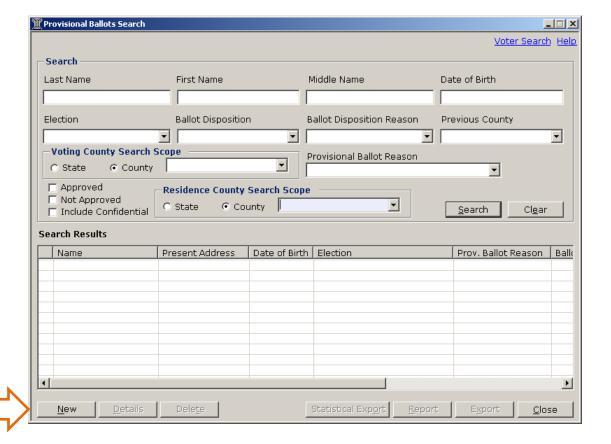


If there is no matching registered voter you can manually enter in their information, but you will not be able to issue a ballot until you have registered the voter and updated this screen to link to their new Voter ID.

Processing a Provisional Ballot issued at the Polls

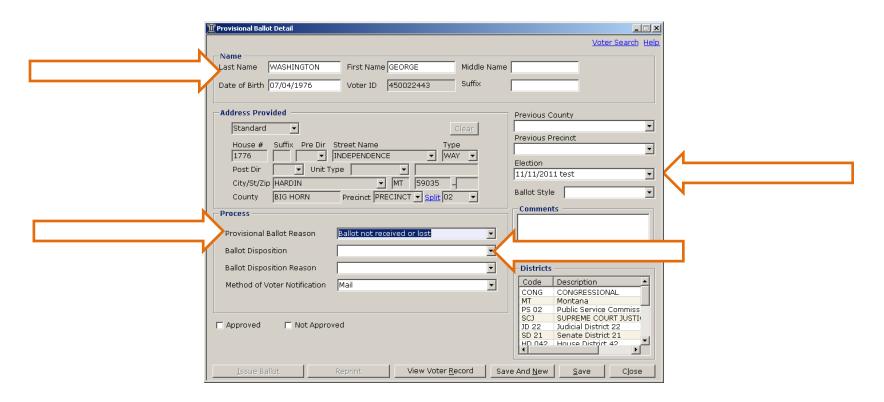


- Provisional Ballots issued at polls will be entered into Montana Votes after the Polls have closed.
 - Most counties will enter them the following day.
- The SOS office will send notice if an alternative deadline for provisional ballot entry into MT Votes should be observed.



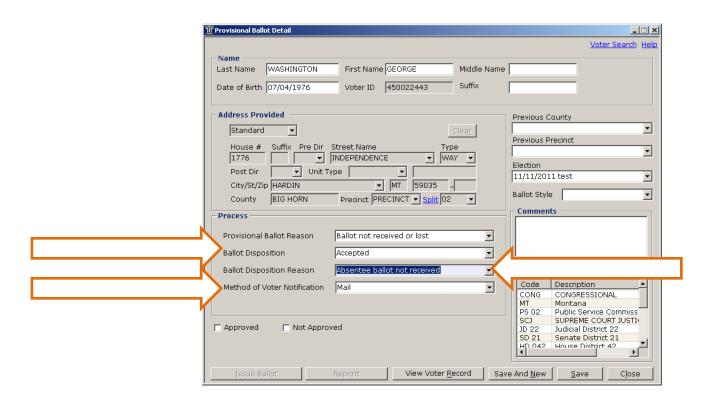
Click the New button to begin.

The Provisional Ballot Detail screen will display.



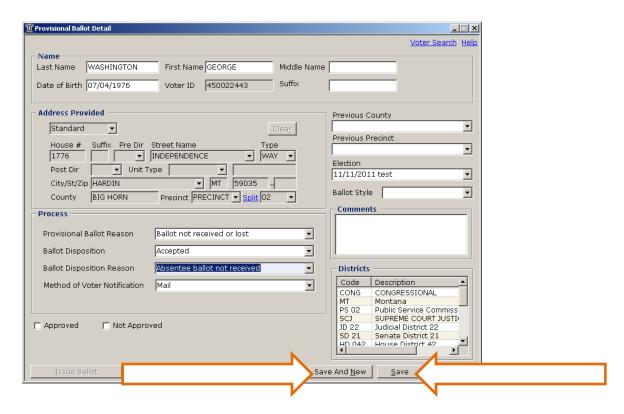
After searching and Linking to a registered voter(outlined in slides 30-34)specify the <u>Election</u> for which you are generating the provisional ballot.

Enter a <u>Provisional Ballot Reason.</u>



Enter a Ballot Disposition and Ballot Disposition reason

Choose a Method of Voter Notification.



Click <u>Save And New</u> to store the record and move onto entering the next provisional ballot.

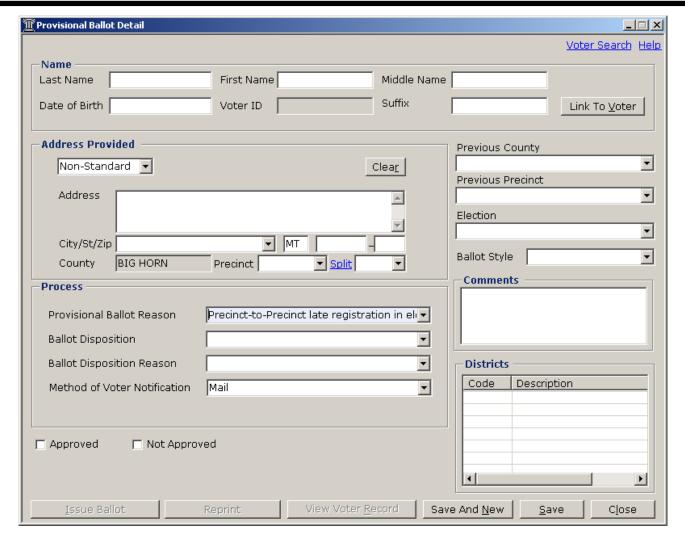
Or, Click the Save button and then Close if you only had one.

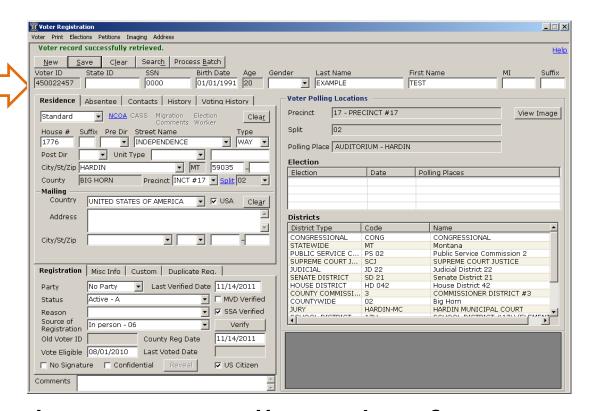
Processing Provisional Ballots Issued During Late Registration

This section will outline the following Provisional Ballot scenarios:

- Precinct-To-Precinct move on Election day
- County-To-County move on Election day.

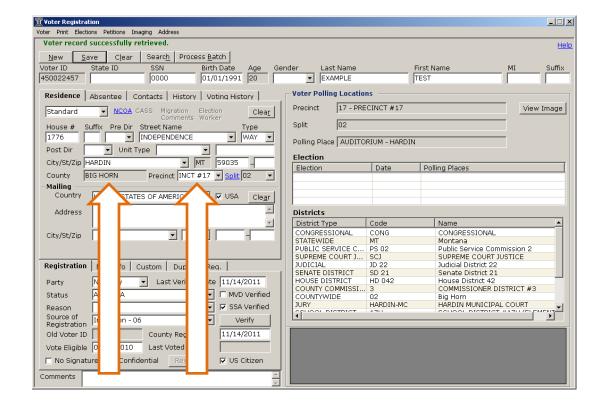
Precinct-to-Precinct move on





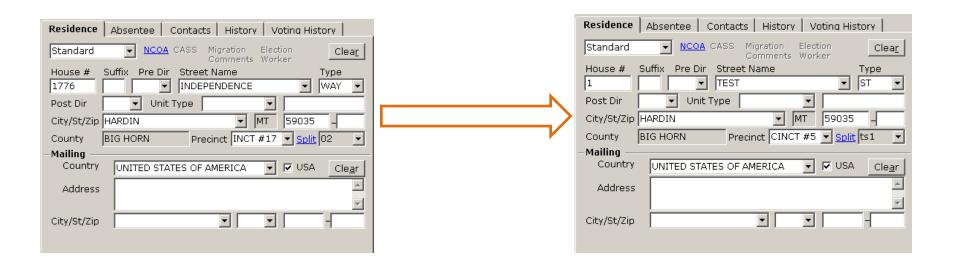
To begin you will need to first go into Voter Registration.

Bring up the Voter that you are working on.

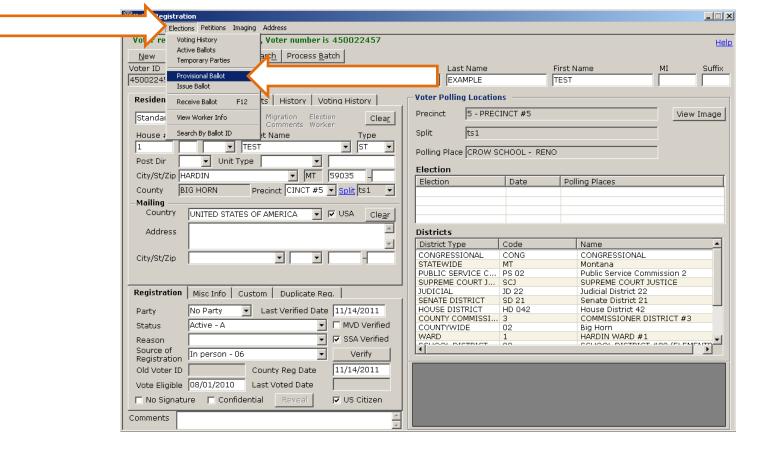


Take note of the previous county and precinct so you don't have to come back to find it later.

You will need this in the steps to come. If you don't keep track of it now you will have to come back to the voters audit log to find it again.

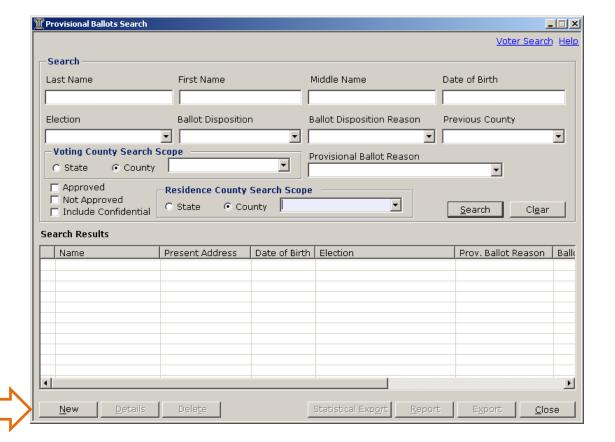


Update the Voter's information.



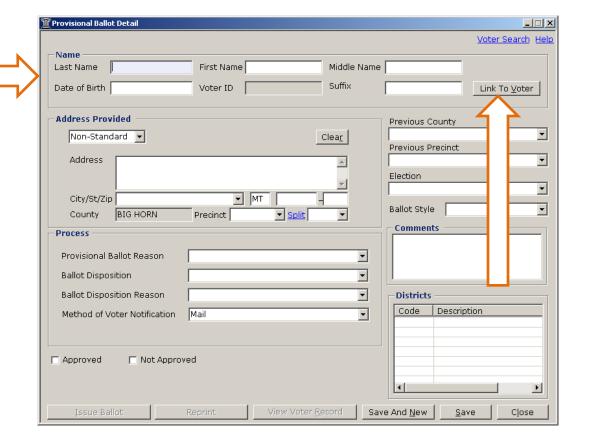
Once the voter's information has been updated click on the <u>Elections Menu</u>, and then click on the <u>Provisional Ballot option</u>.

This will bring up the <u>Provisional Ballot Search</u> screen.

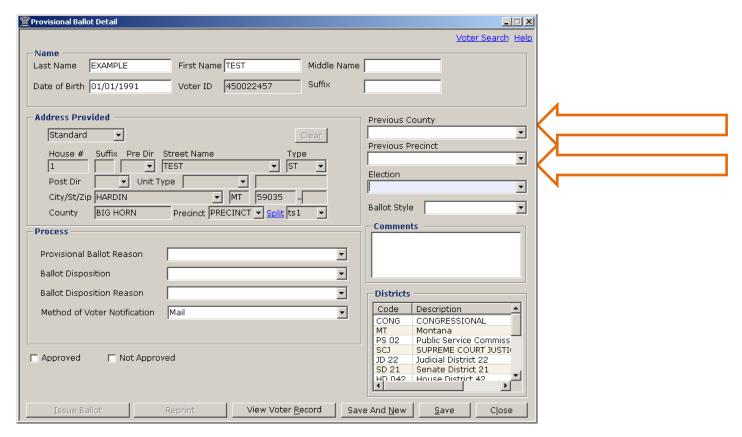


Click the New button to begin.

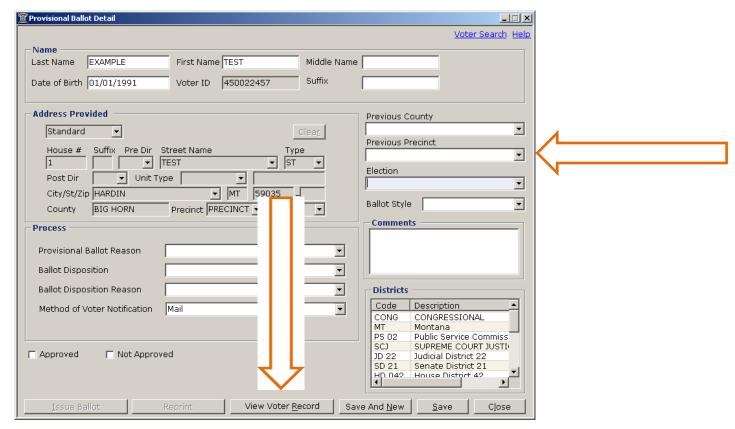
The Provisional Ballot Detail screen will display.



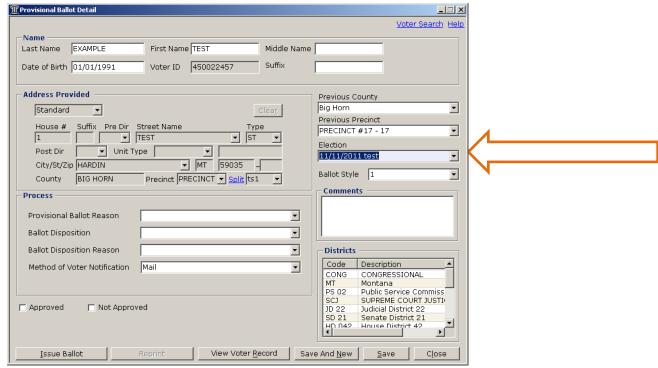
Enter the voter's name and attempt to link the entry to a voter. Refer to slides 30 – 34 for further Link To Voter Information.



Once the voter's information has been entered, and linked to a voter ID, you will need to enter previous precinct information.

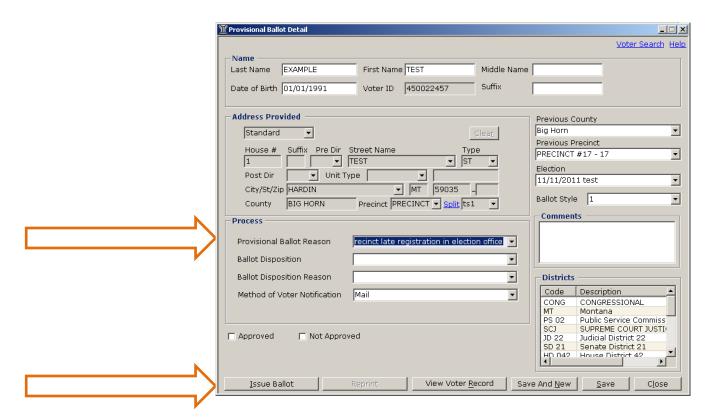


If you did not keep track of the voters previous county and precinct information you will have to return to their Audit Log within Voter Registration to locate the previous information. You can access that screen by clicking on View Voter Record



Once all previous county information has been entered, you will need to specify which <u>Election</u> and <u>Ballot Style</u> you are generating the provisional ballot for.

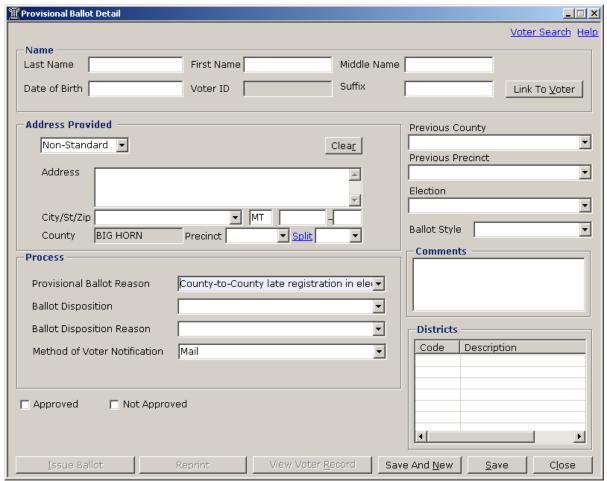
Ballot Styles must be generated in Election Management prior to this step or you will not have any styles to choose from.



Once all previous information has been entered you will then need to enter a <u>Provisional Ballot Reason</u> and then click the button to Issue Ballot.

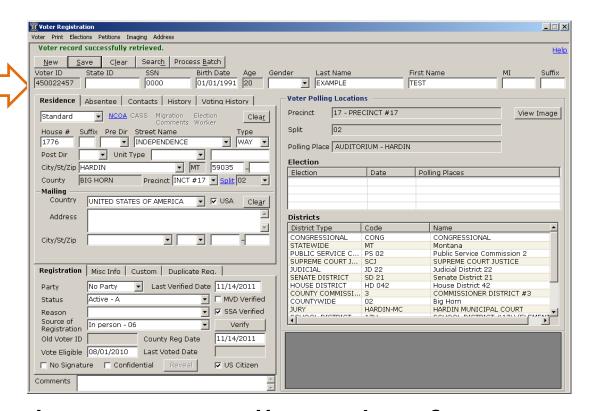
Refer to Slides 71 - 75 for steps for printing ballots.

County-To-County move on Election day



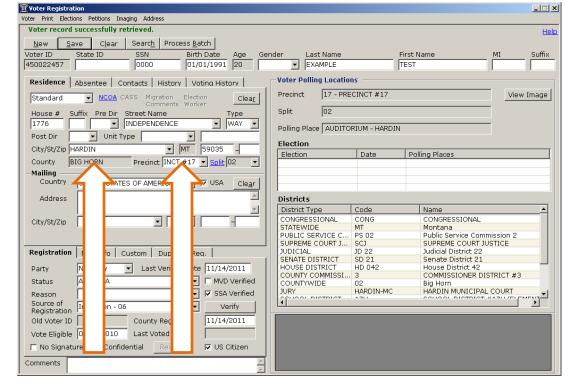
The METAC members clarified that you should always pull the existing voter record when entering a late registrant and not create a duplicate record (even on Election Day).

This is a change from previous practice – office workers will need to be trained to NOT CREATE A DUPLICATE VOTER.



To begin you will need to first go into Voter Registration.

Bring up the Voter that you are working on.



Take note of the previous county and precinct so you don't have to come back to find it later.

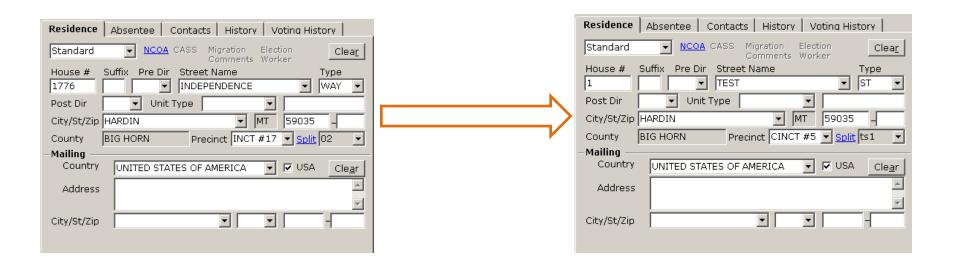
You will need this in the steps to come. If you don't keep track of it now you will have to come back to the voters audit log to find it again.

If previous county issued an absentee ballot

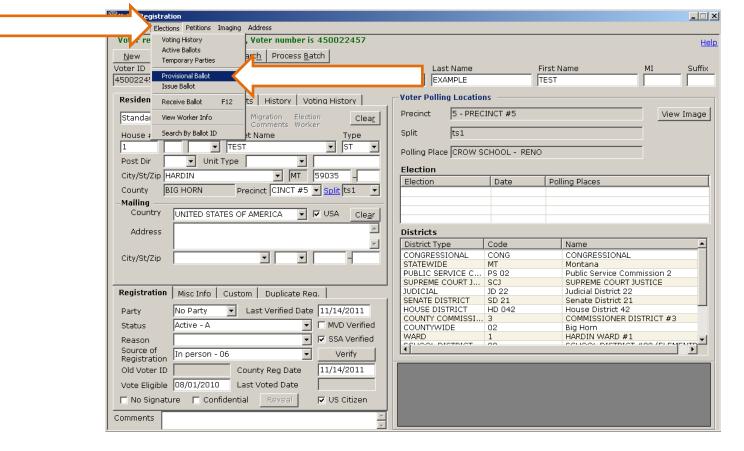
- If late registrant had a ballot issued in previous county and is still in the status of Active Sent
- Call Previous County and have them void the ballot
- If status of ballot is undeliverable previous county will need to remove from undeliverable batch and then void ballot

If previous county issued an absentee ballot cont.

 If late registrants ballot has been received by previous county – you cannot register this person in Montana Votes until after the election

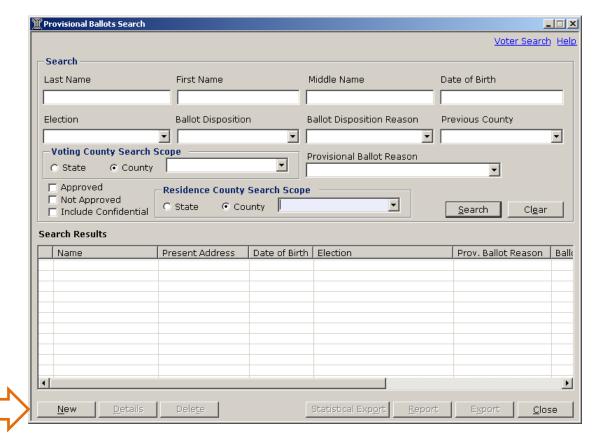


Update the voter's information.



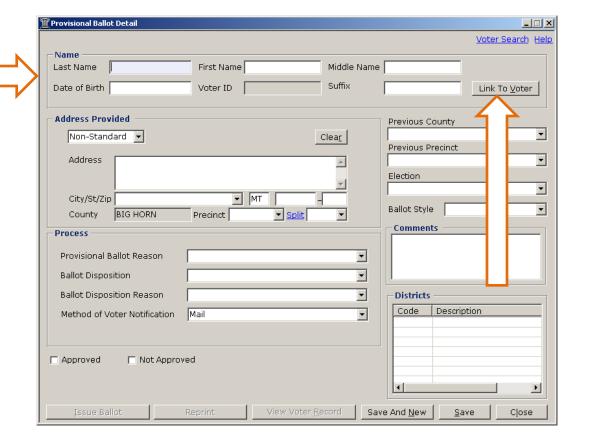
Once the voter's information has been updated click on the <u>Elections Menu</u>, and then click on the Provisional Ballot option.

This will bring up the <u>Provisional Ballot Search</u> screen.

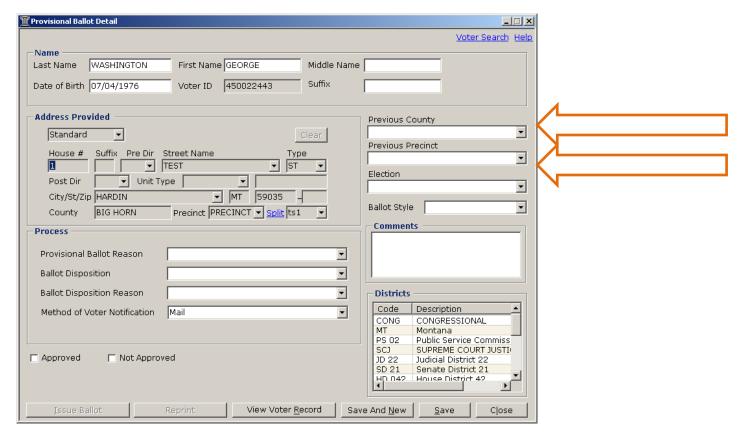


Click the New button to begin.

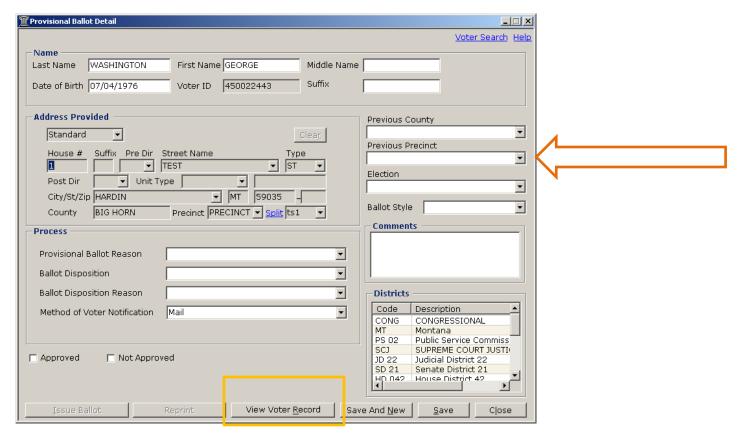
The Provisional Ballot Detail screen will display.



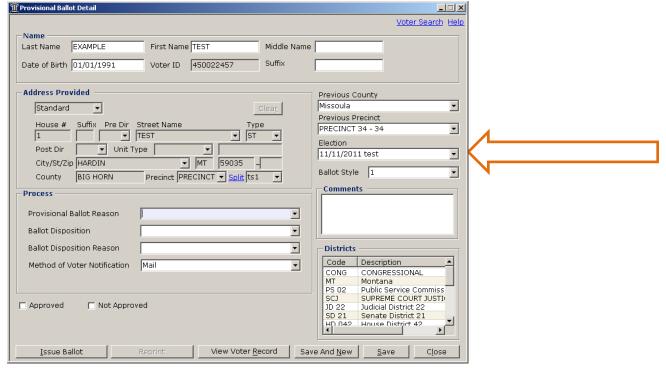
Enter the voter's name and attempt to link the entry to a Voter. Refer to slides 30 – 34 for further Link To Voter Information.



Once the voter's information has been entered, and linked to a voter ID, you will need to enter previous county information.

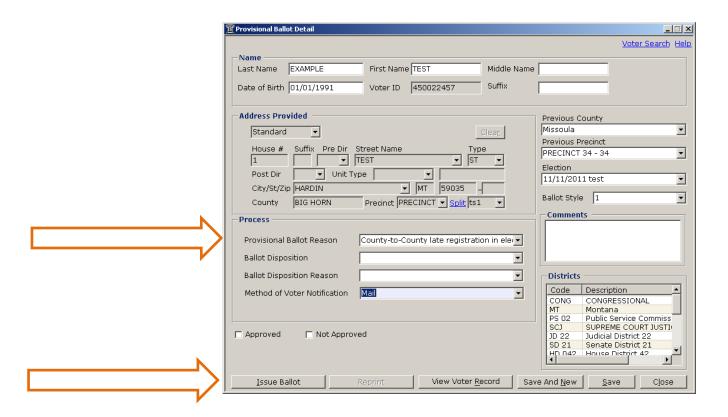


If you did not keep track of the voters previous county and precinct information you will have to return to their Audit Log within Yoter Registration to locate the previous information.



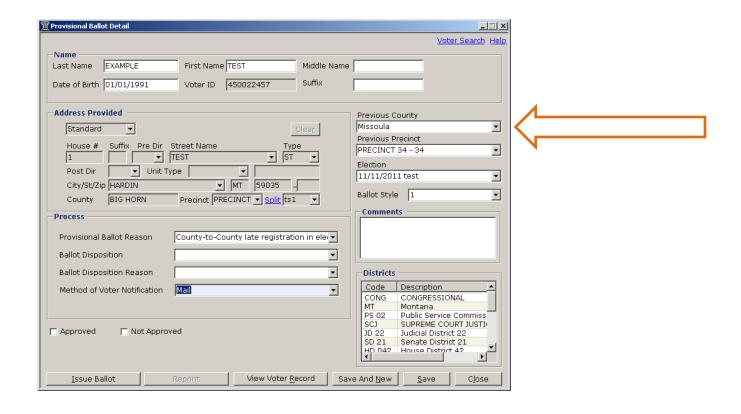
Once all previous county information has been entered, you will need to specify which <u>Election</u> and <u>Ballot Style</u> you are generating the provisional ballot for.

Ballot Styles must be generated in Election Management prior to this step or you will not have any styles to choose from.



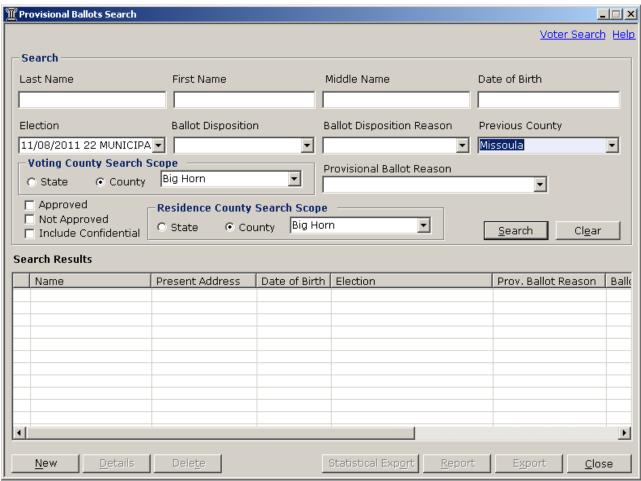
Once all previous information has been entered you will then need to enter a <u>Provisional Ballot Reason</u> and then click the button to Issue Ballot.

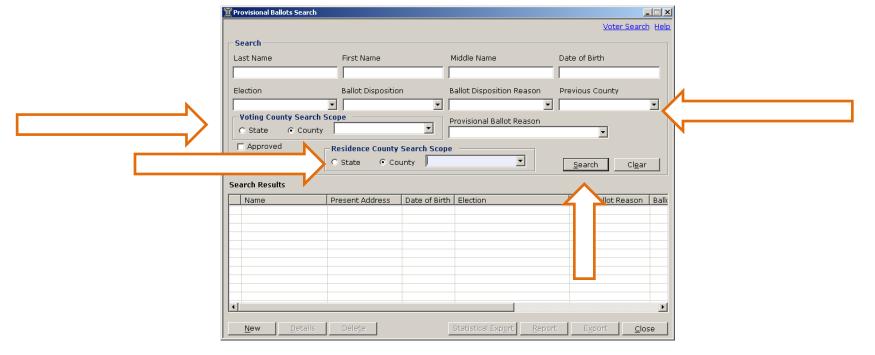
Refer to Slides 71 - 75 for steps for printing ballots.



It is critical that the <u>Previous County</u> information is entered accurately, so that counties can check registers to verify whether or not the voter voted in previous county

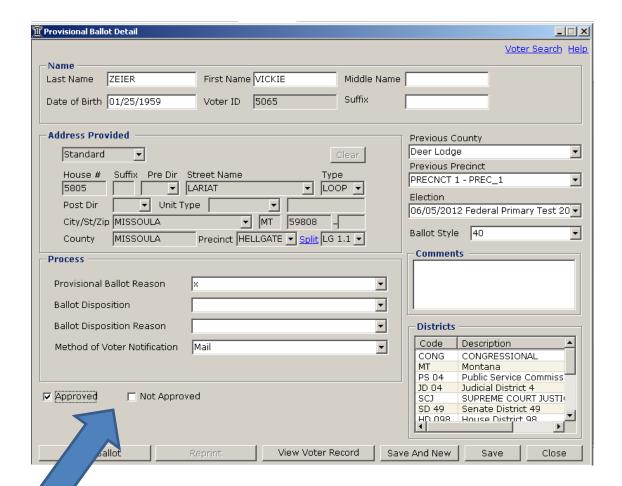
County to County moves: Search on previous County



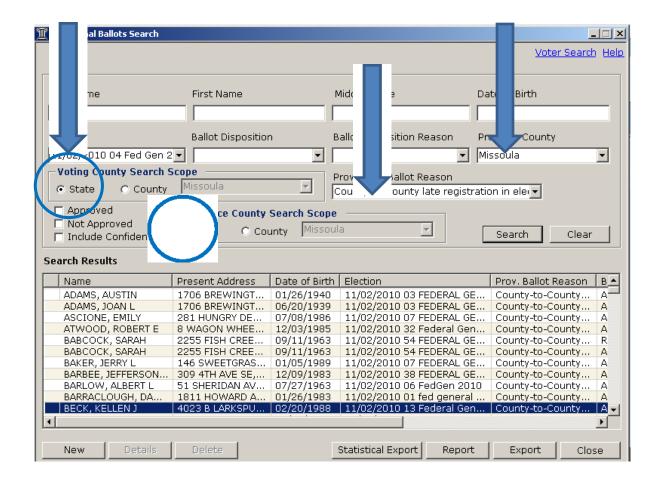


Enter your county in Previous County.
Change Voting County to State.
Change Residence County to State.

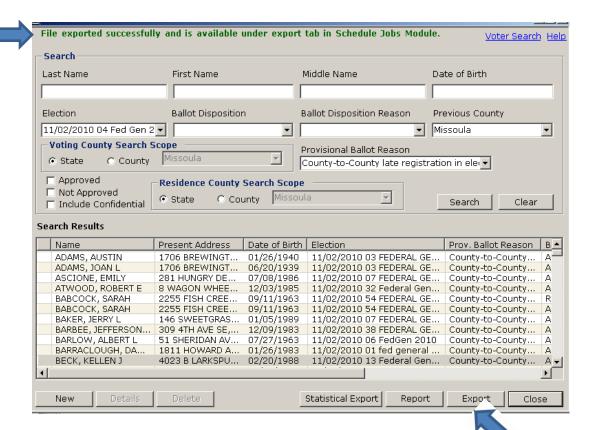
Clicking Search will bring up a list of voters that have moved from your county and been issued a provisional ballot in another county.



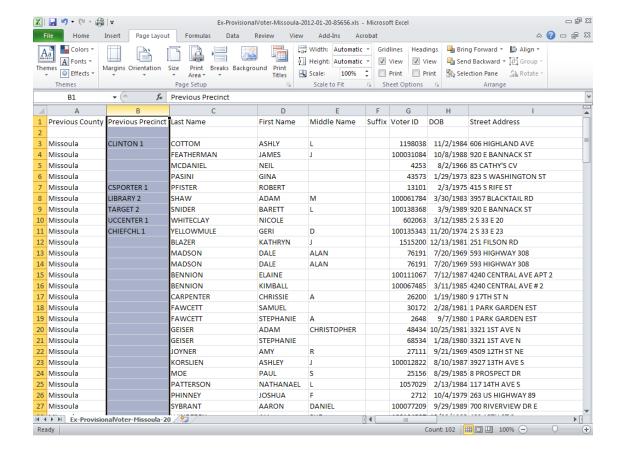
You need to approve or not approve each voter that lists Previous County as your county



I select election; previous county (your county); Voting County - State; Provisional ballot reason -(county to county); Residence – State. Hit search

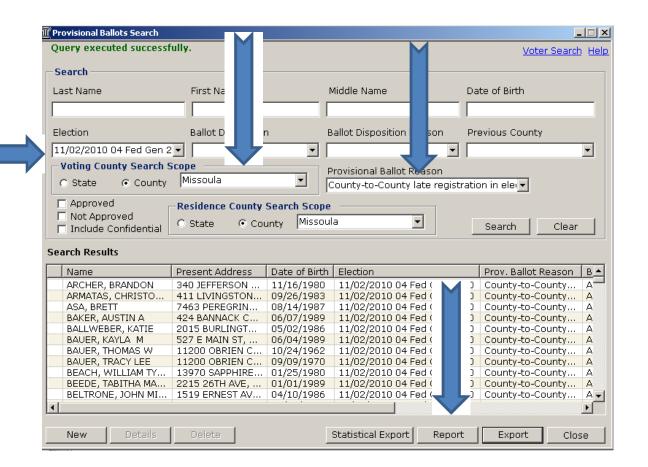


Once I have my search results – export the report

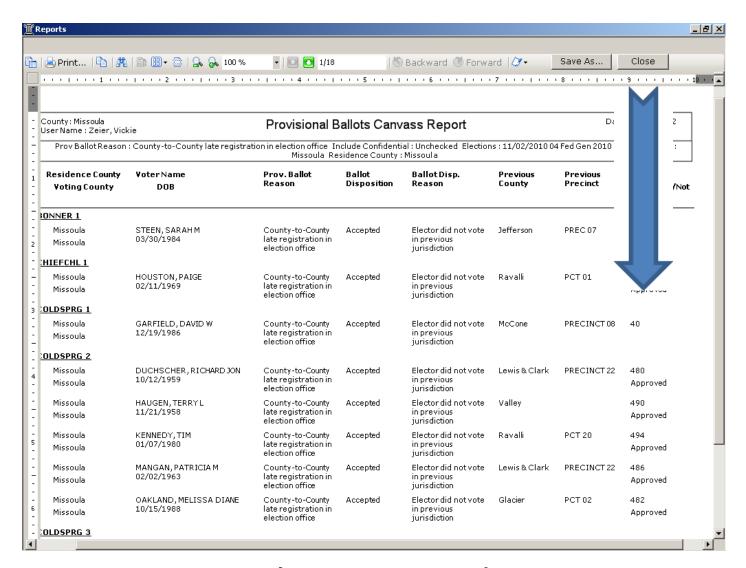


I sort this spreadsheet by precinct so that we can go through each register once and then I can go in and approve or not approve your provisional ballots. This should avoid needing to send emails back and forth.

You must complete this process before 3 p.m. on the Monday following Election Day.

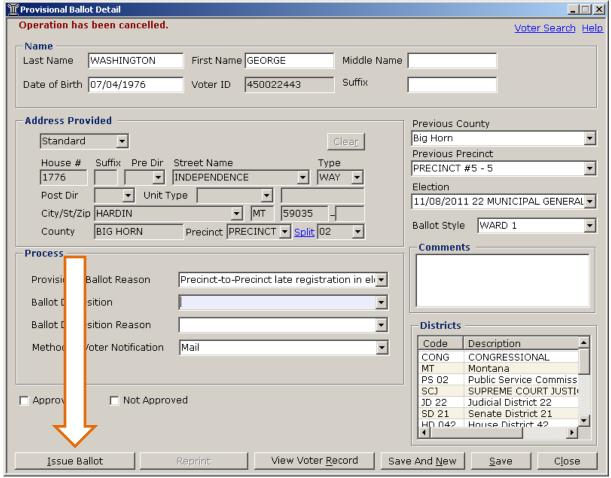


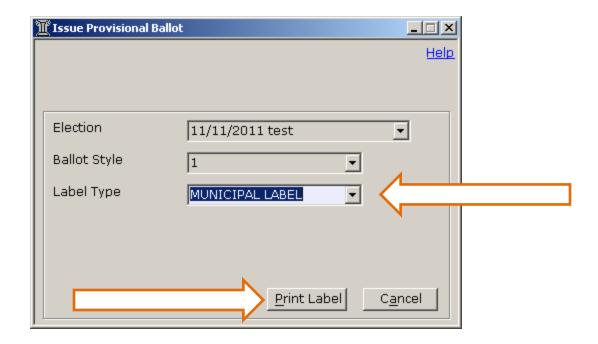
YOU CAN RUN SEARCHES TO SEE IF A COUNTY HASN'T APPROVED



You can see who you need to contact to see if you can count the ballot.

Printing A Ballot Label From The Provisional Ballot Detail Screen

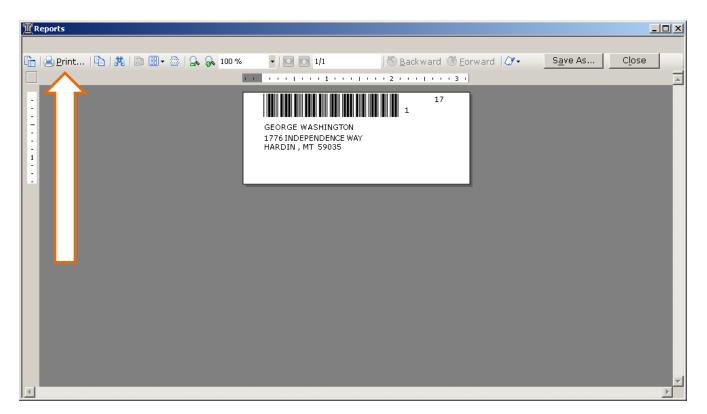




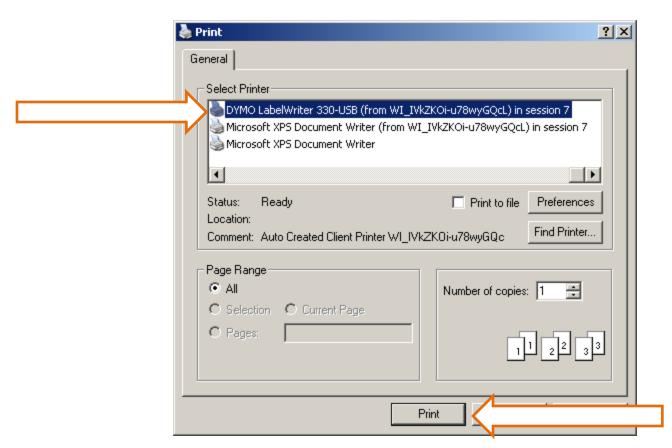
When choosing to issue a ballot within the provisional ballot detail screen the above window will display.

Verify you have the correct <u>Election</u> and <u>Ballot Style</u> showing, and then choose your preferred <u>Label Type</u>.

Click Print Label

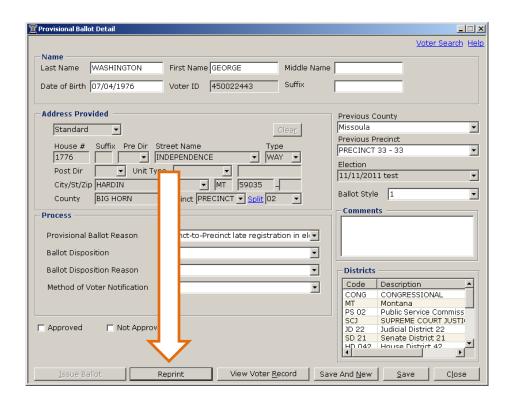


A report will generate for your label and you may print it using whichever printer and paper is appropriate.



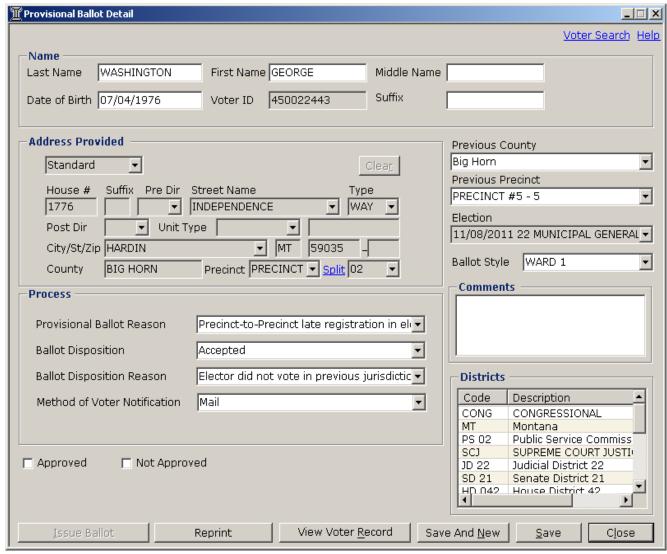
In the <u>Select Printer</u> box scroll back and forth to locate your preferred printer.

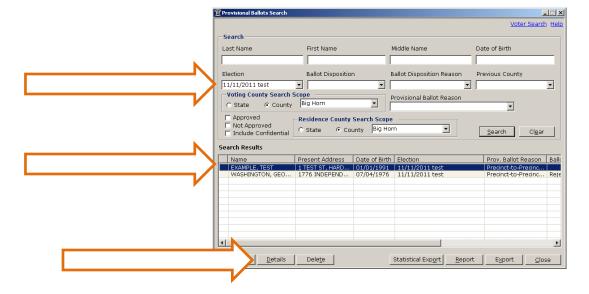
Choose the number of copies you would like and when ready click Print.



If for any reason you need to print the label again you may do so by clicking the <u>Reprint</u> button on the voter's <u>Provisional Ballot Detail</u> screen.

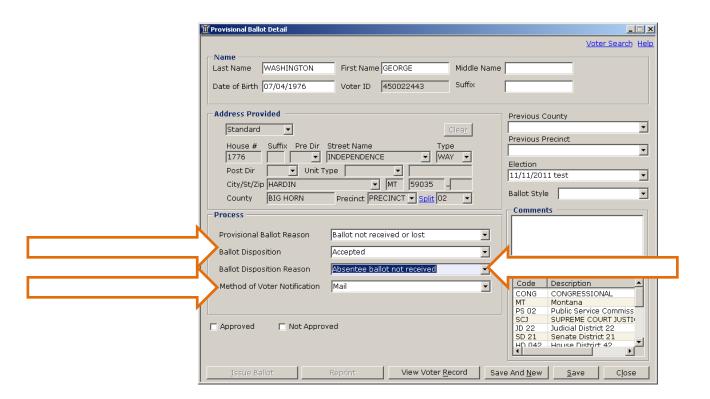
Resolving Provisional Ballots





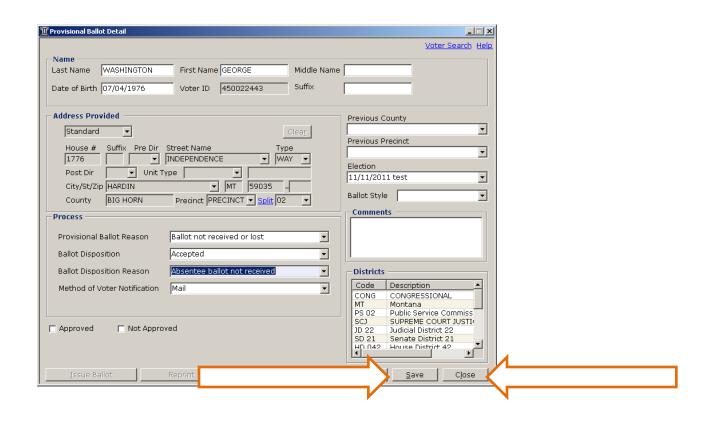
On the <u>Provisional Ballot Search</u> screen you will need to select the election you are working on and click <u>Search</u> to bring up a list of your provisional ballots. You can enter additional information to narrow your search.

When ready, Click on the voter you are working on and click the <u>Details</u> button.

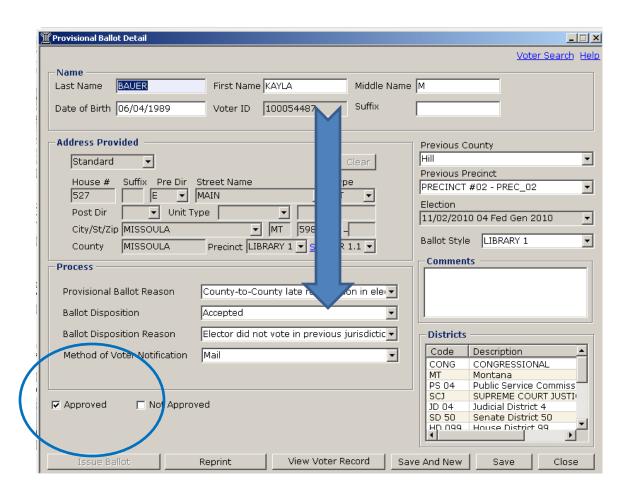


To update an individual's provisional ballot record, first enter a <u>Ballot Disposition</u> and <u>Ballot Disposition</u> reason

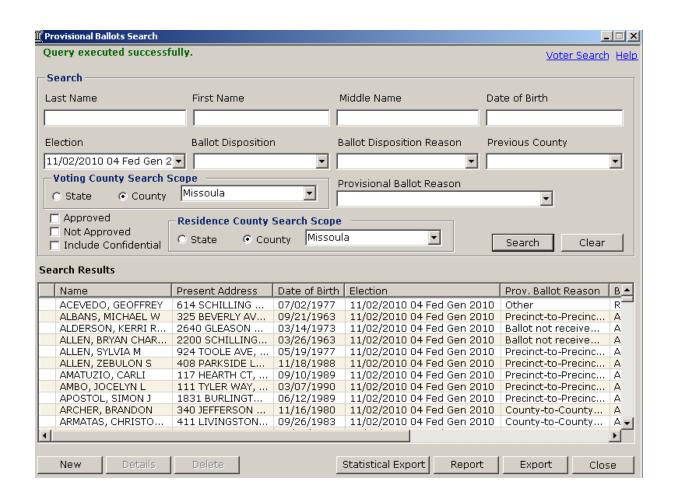
Choose a Method of Voter Notification.



Click the Save button and then Close.



COUNTY TO COUNTY MOVES – ONCE COUNTY HAS APPROVED – YOU NEED TO GO IN AND RESOLVE THE PROVISIONAL BALLOT.

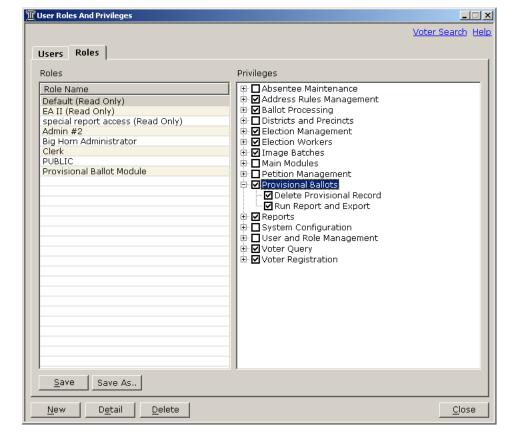


Before you close your election – you should print your report or export a report.

In Missoula we export and use the export to do a mail merge to send our letters.

Provisional Ballot Privileges in User Administration





In order to have access to the Provisional Module you will have to select the box for Provisional Ballots in User Roles and Privileges for yourself and any other workers requiring access.

Question.

A voter registers to vote on Monday before the election from a previous county, do they receive a provisional ballot?

- A. Yes
- B. No

Question

When should provisional ballots be entered into Montana Votes from those issued at the polling places?

- A. By 3 p.m. on Monday following the Election.
- B. By a time set by the Secretary of State.

Question

When should counties approve or not approve county to county moves?

- A. Before 3 p.m. on Monday following the Election.
- B. By 5 p.m. on Friday following the post election Audit.
- C. By 5 p.m. on Friday following the election.

Question

When should another county create a duplicate voter?

- A. Late Registration County to County
- B. Late Registration Precinct to Precinct
- C. Never

Final Question

When do you mail notification to elector informing them of whether or not their provisional ballot counted?

- A. By most expedient means possible
- B. After election has been canvassed

As always, please feel free to contact the Help Desk, at 1-866-541-6767, with any further questions you have.

